

PG&E Mobile App Proceeding Fact Sheet

Version rev. April 23, 2021

Authority: *D.20-10-003, D.20-12-001, D.21-01-021, I.19-06-015*

Proceeding No.: *A.19-07-019*

Effective Date: *October 8, 2020*

Sector: *Electric Utilities*

Assets Addressed: *Primarily poles, wires, and associated pole hardware within Wildfire Threat Districts 2 and 3, within PG&E Service Territory*

Lead Commission Division: *Safety Policy Division*

Assigned Commissioner's Office: *Clifford Rechtschaffen*

Raison d'Etre: *Wildfire Prevention, Electric Utility Safety, Grid Resilience and Reliability*

PG&E's limited pilot concept to activate the mobile app safety reporting program was approved with modifications by the Commission October 8, 2020 in Decision D.20-10-003. PG&E expects to formally launch its pilot by making its mobile app available June 1, 2021, by invitation to its customers in higher-risk wildfire threat areas.

The proceeding, led by Safety Advisory staff, was initiated on June 27, 2019 within [Order Instituting Investigation I.19-06-015](#), which implicated electric utility responsibility in the 2017 Northern California Wildfires, and directed PG&E to "develop an open source, publicly available mobile app" to enable the public to capture and transmit GPS-geocoded photos of potentially hazardous electrical hardware to the utility.

PG&E responded with its [Application](#) filed on July 29, 2019 seeking Commission approval within a Decision and proposing a limited-term pilot program to commence in 2020.

The CPUC acknowledged PG&E's application on November 14, 2019 with Commissioner Cliff Rechtschaffen's [Ruling and Scoping Memo](#) that set forth a proceeding schedule that included public workshops culminating in an expected Commission Proposed Decision in July 2020.

More available at <https://www.cpuc.ca.gov/General.aspx?id=6442464435>